



BAIARDO® SPECIFICATION

Assembled weight	56 kg/124 lbs
Width	104 cm/41 in
Height at maximum extension	132 cm/52 in
Height at minimum extension	106 cm/41 in
Angle of stand	7 degrees
Power Supply	External switching, 100 – 240 volts
Machine Top box size	L119 x W55 x H48 cm L47 x W21.5 x H19 in
Machine Top box weight	41 kg/ 90 lbs
Machine Base box size	L79 x W51 x H29 cm L31 x W20 x H11.5 in
Machine Base box weight	23 kg/ 50 lbs
Main material	Aluminum (25% recycled)
Included stringing tools	Diamond dusted starter clamp Needle nose pliers Cutter Awl
Included assembly tools	All necessary hex keys

CE **RoHS**
Compliant



For further information please log on to
www.wilson.com/baiardo

BAIARDO®

OPERATOR MANUAL

Wilson

Wilson



Congratulations on purchasing the world’s most advanced stringing machine.

Baiardo® is the first machine designed around the stringer and has many unique and patent-pending features such as:

- Wilson’s B.E.S.T.™ system – **Biomechanically Efficient Stringing Technology** makes Baiardo® the most comfortable machine in the world and the only one that automatically adjusts itself to you
- Ergonomic design in all parts of the machine
- The industry’s first LED touch screen user interface
- 13 customizable user settings
- Far more adjustment options than any machine for pre-stretch, pull speed, cross-string tension +/- and knot tie-off over pull
- Saves all settings for up to 6 users
- Modular design for ease of service

This manual provides basic information about assembling and using your Baiardo® machine. All directions (right, left, front, back, etc.) are given from the stringers perspective during stringing. The assumption is made that the user has strung racquets and understands the basic operation of a stringing machine.

Further information can be found at www.wilson.com/baiardo.

Sincerely,
Baiardo® Development Team

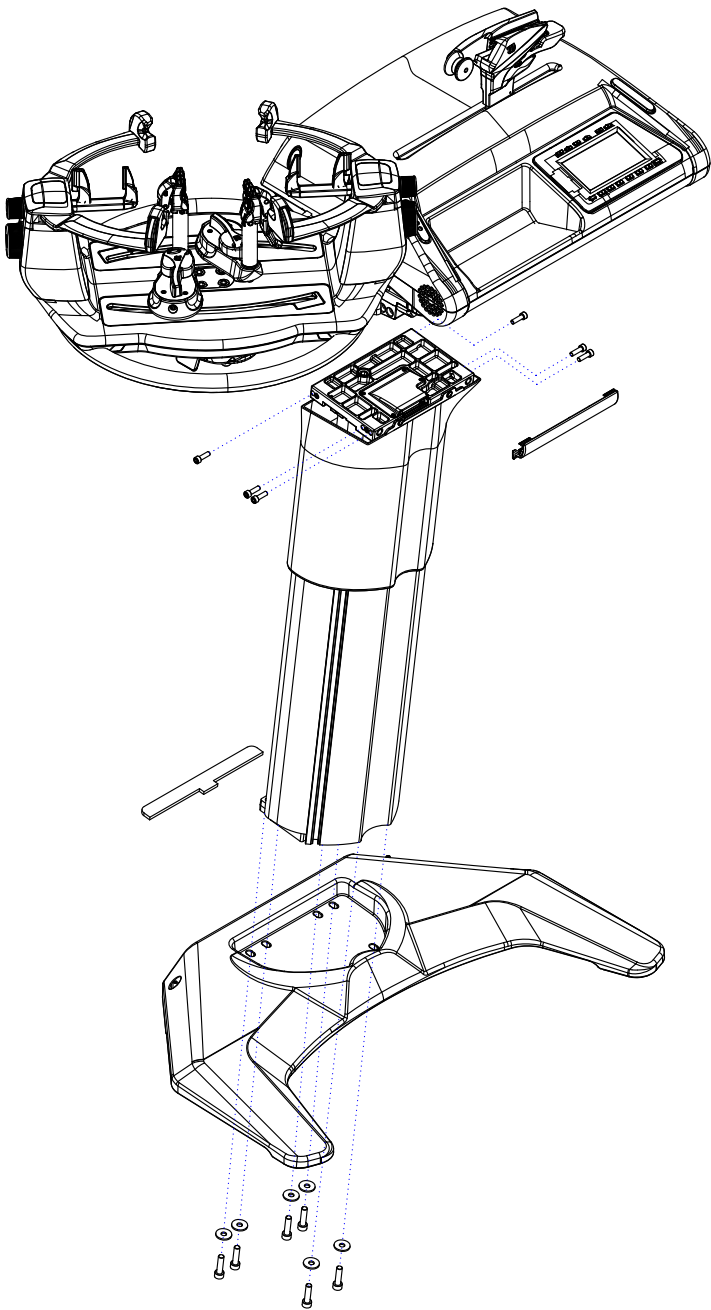


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WARNINGS & PRECAUTIONS

Recommended for indoor use.

Recommended operating temperature is 10-40 °C, 50-104 °F

Keep all liquids away – risk of electrical shock.

NEVER use if SAFETY COVER is missing or loose.
Exposed moving parts could cause serious injury!

Never open Motor housing. Opening voids warranty.

Never insert fingers or body parts into motor housing. Cause for bodily harm!

Never service when plugged in.

Extension cords should be carefully chosen and inspected regularly. Replace rather than repair.

Wilson will not be held liable for any damage (direct or indirect) caused by incorrect installation, poor maintenance, non-approved alterations or improper use. We will also be not be held of liability for failure to comply with safety standards for accidents, fire or for the safety of electrical installations.

This stringing machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the machine by a person responsible for their safety.

Make sure the stringing machine is always turned off before cleaning it or servicing one of its components. Unplug the power cable from the mains socket. Never wash the machine using water, a hose or high-pressure cleaning.

Cleaning and maintenance should be done only as detailed in this manual or at www.wilson.com/baiardo

Assembling the Machine

To assemble the machine, follow all steps listed on the included set-up guide in order.

To acquire a new or missing set-up guide go to www.wilson.com/baiardo to download a copy.

All parts are shown in the set-up guide. Contact your Wilson representative immediately if any parts are missing.

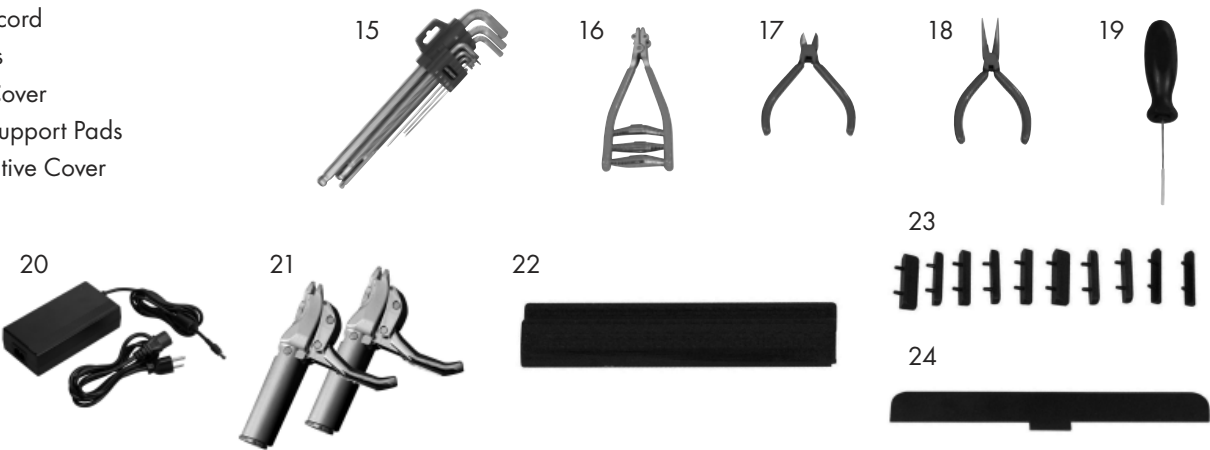
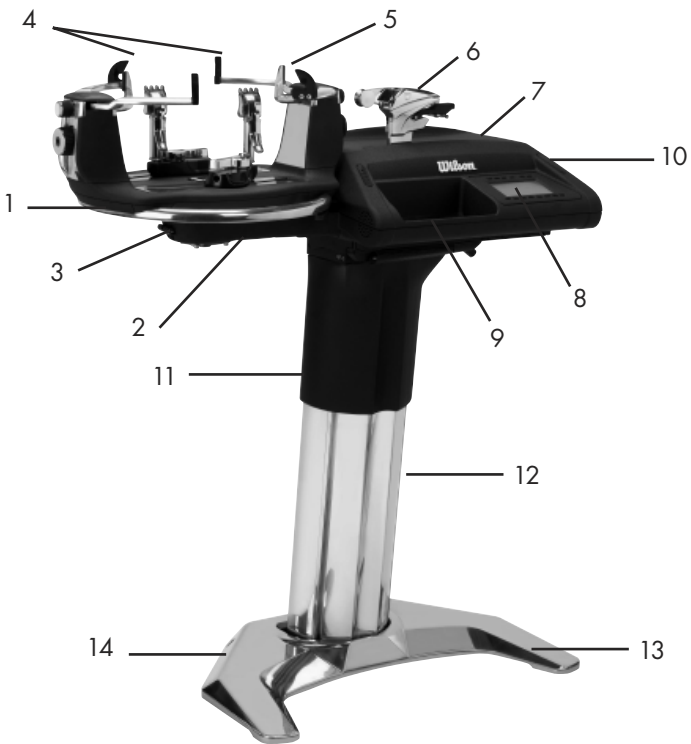
All tools for assembly are included.

Some steps require two people as noted in the set-up guide.

Use EXTREME caution until fully assembled.

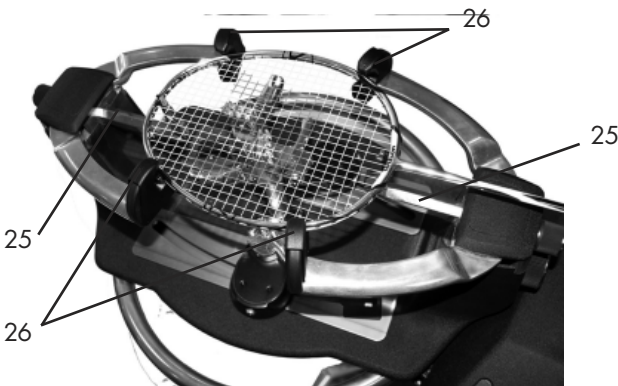
Description of Parts

1. Turntable
2. Turntable Brake
3. Turntable Friction On/Off
4. Outer Support Arms
5. Inner Support Arms
6. Puller
7. Motor Housing
8. Touch Screen & Electronics Box
9. Tool Tray
10. Phone Tray
11. Safety Cover
12. Vertical Column
13. Floor Plate
14. Leveling Adjustments
15. Hex Wrench Set
16. Starting Clamp
17. Cutter
18. Awl
19. Pliers
20. Power cord
21. Clamps
22. Wire Cover
23. Inner Support Pads
24. Decorative Cover



Description of Parts Badminton

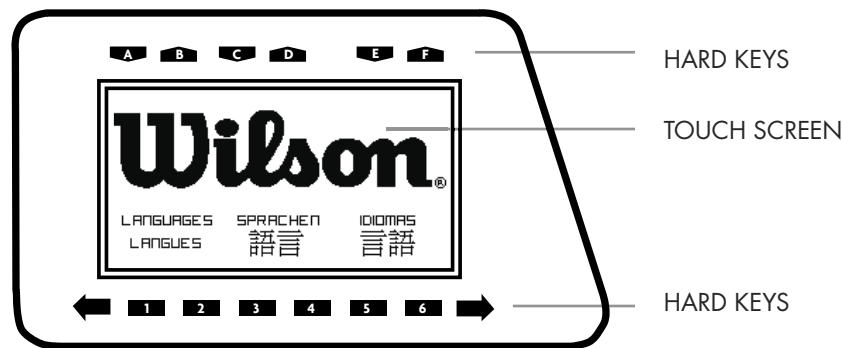
25. Inner Support Arms
26. Badminton Adapters



The User Interface

Touch screen is the primary method for operating Baiardo®.

Hard keys are a secondary system for operating Baiardo® and perform all the same operations as the touch screen. Keys are labeled and correspond to the specific icons on the screen.



COMMON TOUCH SCREEN PROCESSES



When changing a number, such as tension, touch the top half of the number to increase the number. Touch the bottom half of the number to reduce the number. Leave finger in contact with the screen to scroll up or down rapidly.



Touch the check mark to confirm a selection



Touch the X to cancel an action



Touch the arrow to return to previous screen

Start Up

The red Power switch is located on the right underside of the machine. DO NOT lean on machine during start up and diagnostics.



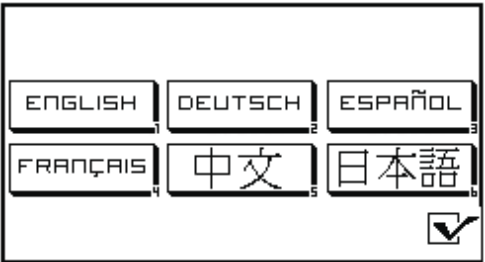
CHANGING LANGUAGES

The machine can run in several different languages and can only be changed during start-up.

Touch bottom half of screen to change language. (in first 3 seconds of start up)



Touch the shaded area



Touch the desired language.

DIAGNOSTICS

The machine will complete diagnostics during start up.

If problems are found an error code screen will be displayed.

Errors listed in the “Trouble Shooting” section and at www.wilson.com/baiardo.



Example of Error Code Screen

START-UP SUGGESTIONS:

- Ensure all wires are connected between top and bottom of the machine
- Do not lean on the machine
- Do not leave in extremely cold temperature
If so, allow the machine to warm to room temperature

MANUAL MODE

For some errors during Start-Up the machine may run in Manual Mode.

Manual Mode allows for limited function but racquets may still be strung.

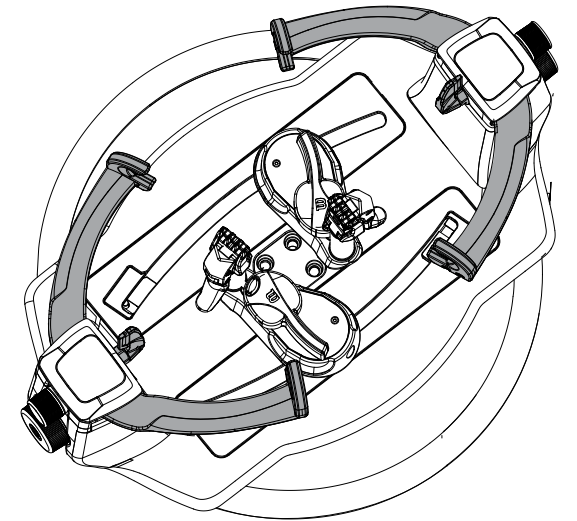
See manual mode solutions in Troubleshooting (page 34) or www.wilson.com/baiardo



Basics

MOUNTING SYSTEM

- 6 point mounting system prevents frame distortion
- There is no distinction between head and throat
- Fits tennis, racquetball, squash racquets
- Different size inner support pads are included to adjust fit
- Badminton requires use of the included adapter kit
- Do not over tighten

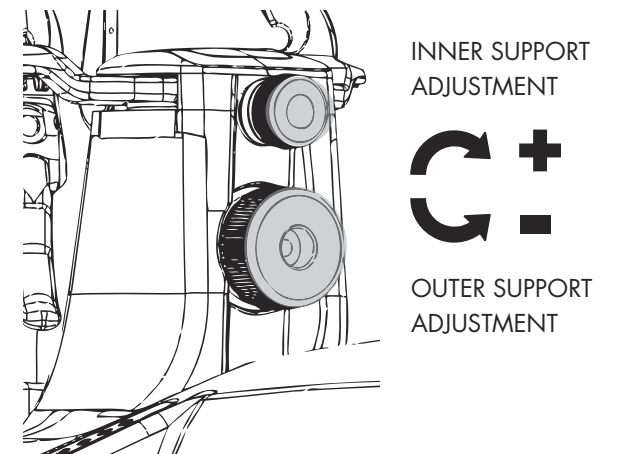


BADMINTON ADAPTERS

Adapters are included and should be used when stringing badminton racquets.

Set up:

- Remove the inner supports by turning the upper adjustment knob counter clockwise until the inner support is out
- Insert the badminton inner supports and turn the adjustment knobs clockwise until set at desired position
- Place the 4 included sleeves over the outer supports as shown



CLAMPS AND CLAMP BASES

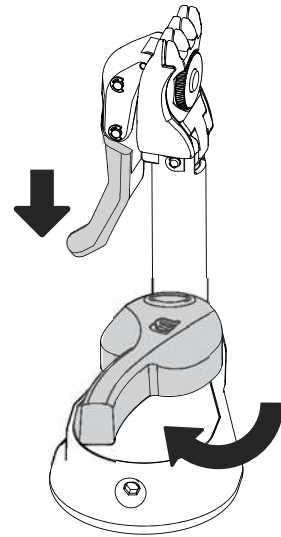
The inner surface of the clamp is coated with diamond dust.
Only slight pressure on the string is needed

ENGAGING THE CLAMP AND CLAMP BASE

Position clamp on string

Push down clamp lever

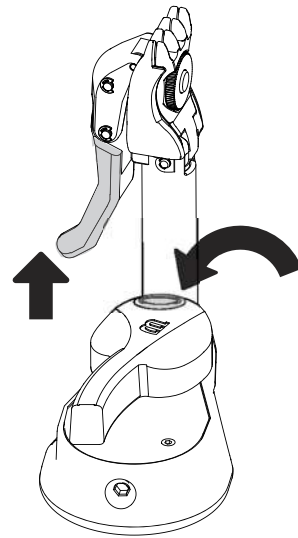
Push clamp base lever clock wise until click



RELEASING THE CLAMP AND CLAMP BASE

1. Lift the clamp lever up
2. Pull the clamp down onto the base
3. Base will automatically release

If the clamp will not drop off the string push button to release



ADJUSTING THE CLAMP AND CLAMP BASE

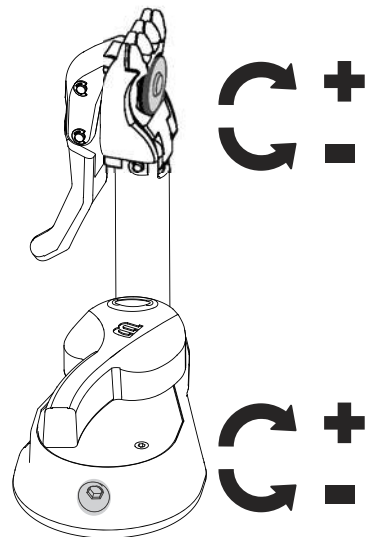
(caution small adjustments are best)

Turn knob by clamp teeth to apply proper pressure to string.

Clamp base is factory set to proper setting.

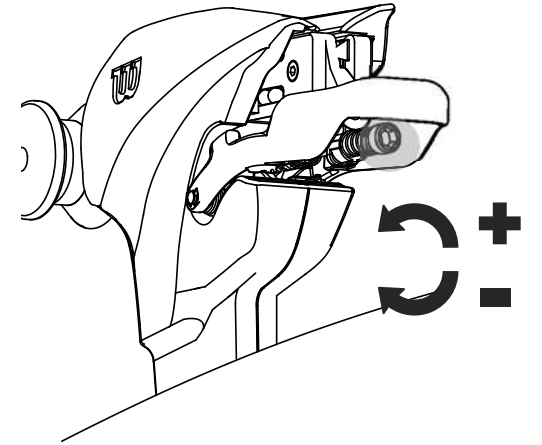
Over time the clamp base may require adjustment.

Make slight adjustments of not more than 1/8 turn.



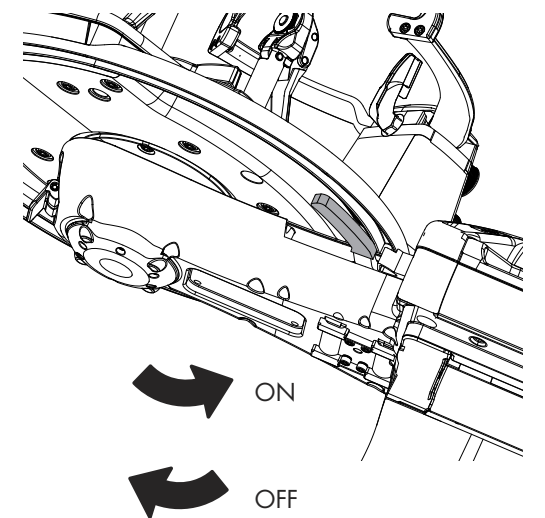
ADJUSTING THE PULLER HEAD

The adjustment screw can increase or decrease the pressure on the string in the puller head. Use this adjustment for different string diameters.



TURNTABLE BRAKE

The brake activation handle is under the right side of the turntable.

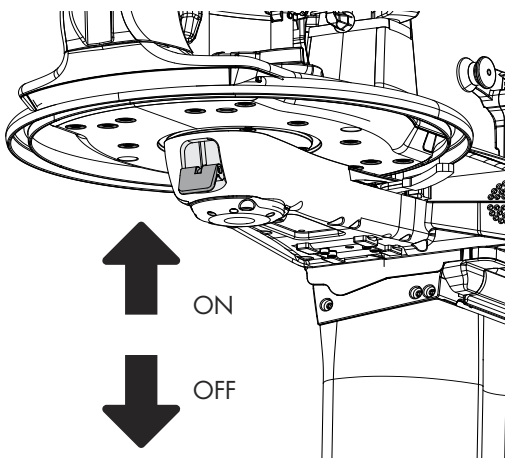


FRICTION BRAKE

Engage friction brake during B.E.S.T.[™] stringing for appropriate turn table movement.

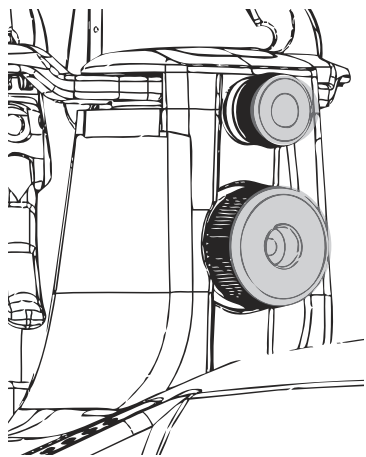
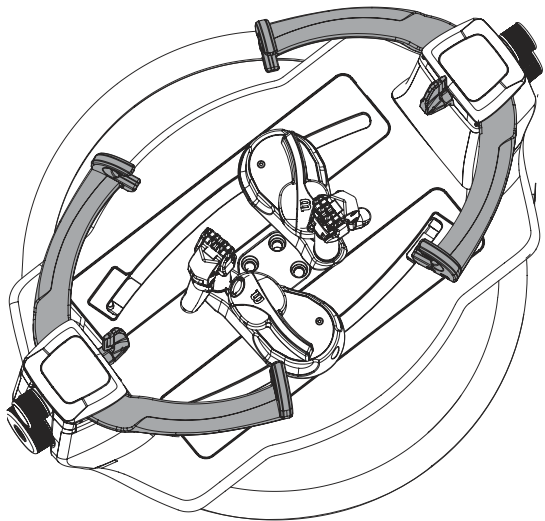
It should always be engaged during B.E.S.T.[™] mode.

Switch is located on the left side under the turntable.



BADMINTON ADAPTERS

- Adapters are included and should be used when stringing badminton racquets.
- Set up:
- Remove the inner supports by turning the upper adjustment knob counter clockwise until the inner support is out
 - Insert the badminton inner supports and turn the adjustment knobs clockwise until set at desired position
 - Place the 4 included sleeves over the outer supports as shown



INNER SUPPORT
ADJUSTMENT

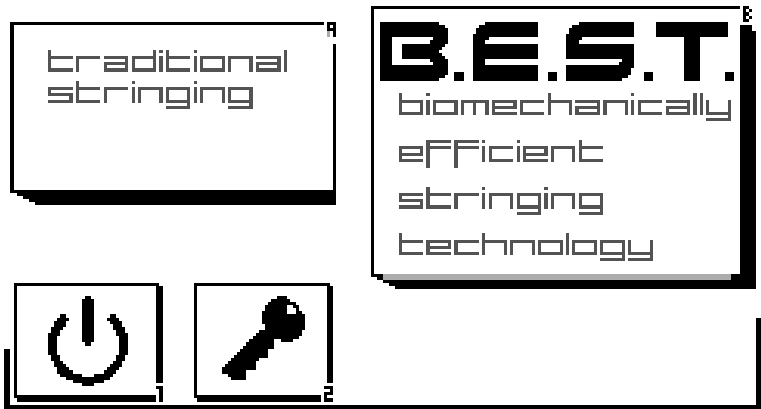
OUTER SUPPORT
ADJUSTMENT

Operating the Machine

HOME SCREEN

The first screen that is displayed after diagnostics is the Home Screen.

This screen gives you four options.

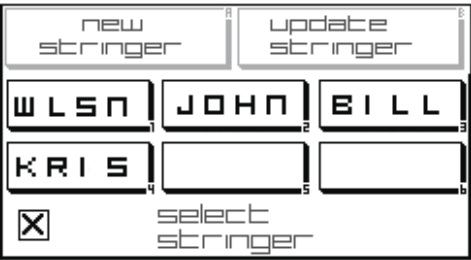


	Wilson's innovative system that allows the machine to adjust to you and remember up to 13 customized settings for 6 stringers
	To use as a traditional machine
	Access functions reserved for the machines owner (password protected)
	To turn off the machine

B.E.S.T.™ STRINGING MODE

Touch the B.E.S.T.™ icon.

You have three options: new, update or chose existing stringer.



	Create a new stringer
	Update an existing stringer
	Select an existing stringer
	Touch X to cancel the operation and return to the Home Screen

CREATE A NEW STRINGER

Select icon.

To enter the initials:

- Enter between 1 and 4 letters
- Touch the letter key with letter you wish to enter
- Continue to touch letter key to scroll to next letter
- Cursor advances after 3 seconds or touch next initial location to advance quickly
- Touch the check mark to confirm

Select desired units.

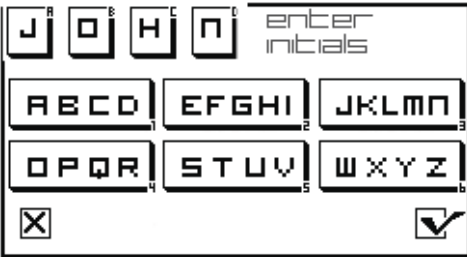
Can be easily changed later.

NOTE:
If you select KG, must know your height in metric (CM).
If you select LB, you must know your height in Feet\Inches.

Touch the check mark to confirm.

Enter your height.

Touch check mark to confirm.



UPDATE AN EXISTING STRINGER

Select icon.

Select existing stringer’s initials.

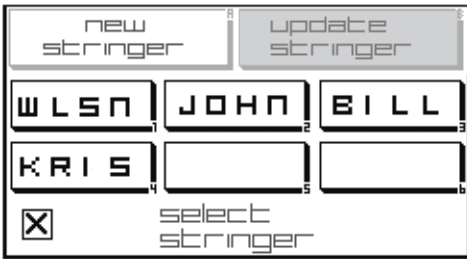
Select desired units.

NOTE:
If you select KG, must know your height in metric (CM).
If you select LB, you must know your height in Feet\Inches.

Touch the check mark to confirm.

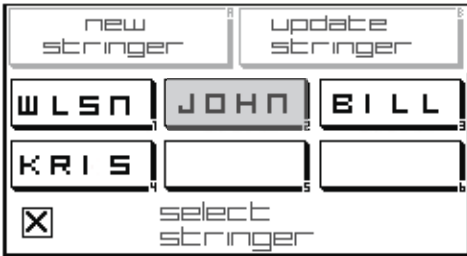
Adjusted height of the stringer.

Touch the check mark to confirm.

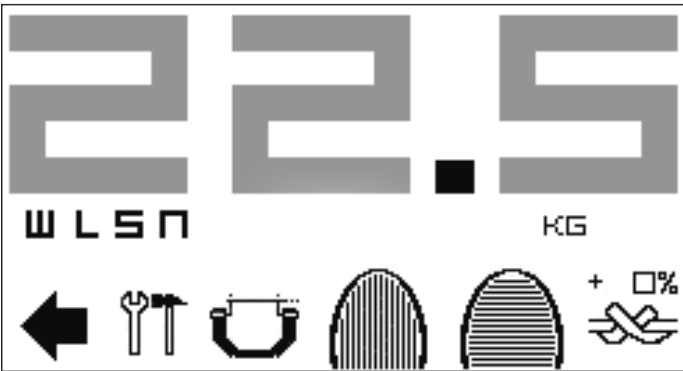


SELECT AN EXISTING STRINGER

Touch the initials of the stringer.



B.E.S.T™ STRINGING SCREEN



22.5	TENSION DISPLAY: The large numbers in the top of the screen display the tension the machine is set to pull at
	TOOLS: Change machine settings including pre-stretch, kg/lbs, sound on/off, puller speed and cross string +/-
	MOUNTING: For ideal height and tilt when mounting racquets
	MAIN STRINGS: For ideal height and tilt when installing main strings
	CROSS STRINGS: For ideal height and tilt when installing cross strings
	KNOT TENSION: Apply extra tensions before tie off
	BACK: Return to “Home Screen”

TENSION DISPLAY

Touch the top of the number to increase the tension.

Touch the bottom of the number to decrease the tension.

Scroll through numbers rapidly by leaving finger in place.



MOUNTING RACQUETS

Will automatically adjust to an ergonomically proper height and tilt.

To fine tune height or tilt hold down icon when the icon is highlighted.

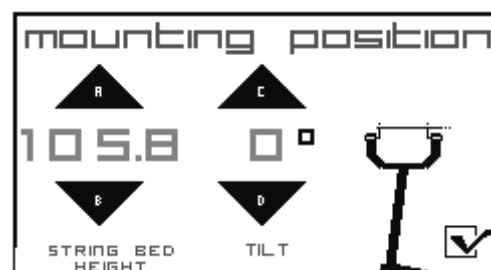
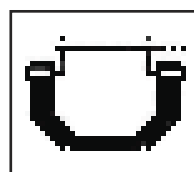
Simply touch the up or down triangle to raise or lower the height or to increase or decrease the tilt.

Baiardo® will remember these new settings for you. You may continue to fine tune the height and tilt as many times as you wish.

NOTE:

To restore Baiardo's® recommended settings see Update Stringer (page 14)

CAUTION this will effect all settings.



MAIN STRINGS

Will automatically adjust to an ergonomically proper height and tilt.

To fine tune height or tilt hold down icon when the icon is highlighted.

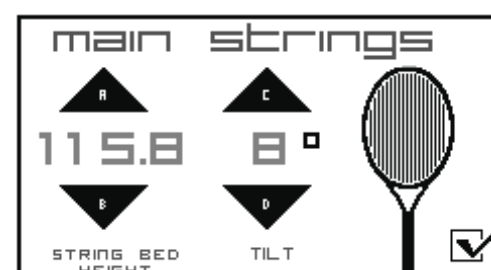
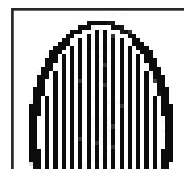
Adjust the height and tilt of the machine, and select the check mark to save your settings.

Baiardo® will remember these new settings for you. You may continue to fine tune the height and tilt as many times as you wish.

NOTE:

To restore Baiardo's® recommended settings see Update Stringer (page 14)

CAUTION this will effect all settings



CROSS STRINGS

Will automatically adjust to an ergonomically proper height and tilt

To fine tune height or tilt hold down icon

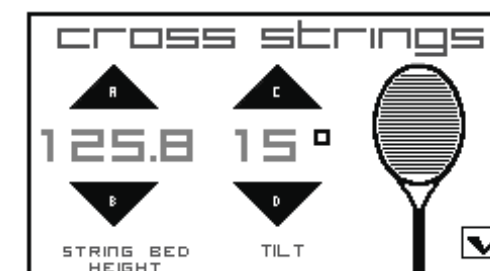
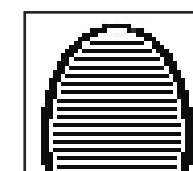
Adjust the height and tilt of the machine, and select the check mark to save your settings.

Baiardo® will remember these new settings for you. You may continue to fine tune the height and tilt as many times as you wish.

NOTE:

To restore Baiardo's® recommended settings see Update Stringer (page 14)

CAUTION this will effect all settings.



KNOT TENSIONING

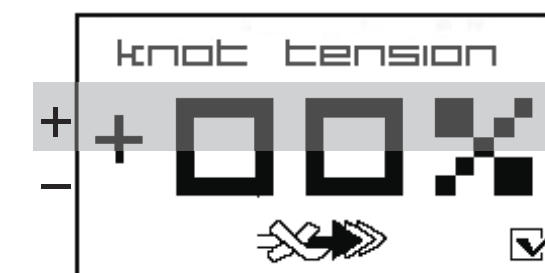
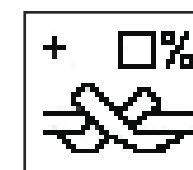
To set tension hold down icon.

Touch top of number to increase.

Touch bottom of number to decrease.

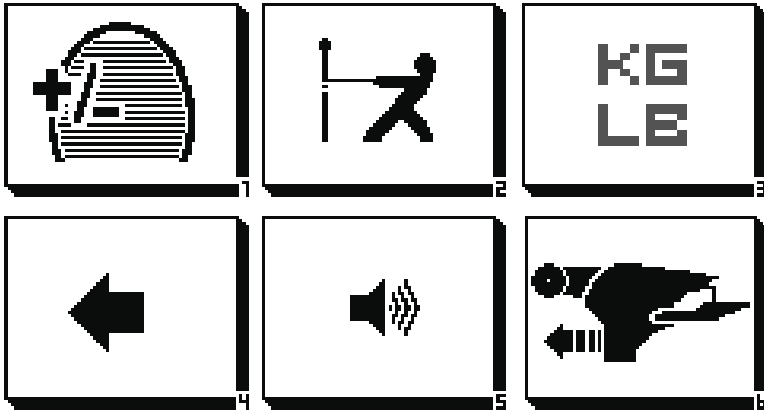
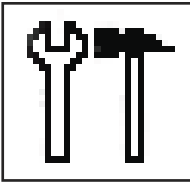
When ready to pull last string touch icon.







The machine will increase tension set amount for ONE pull.



TOOLS

Touch to change machines settings.



	Automatically change cross string tension
	Pre-stretch
	Change units: KG or LBS
	Change puller speed
	Sound on or off
	Return to previous screen

CROSS TENSION +/-

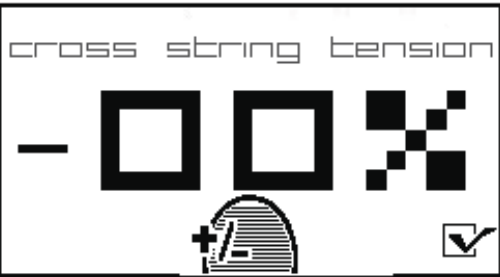
Change the cross string tension by a percentage of the main string tension.

Adjust from -30% to +30%.
Touch top of number to increase.
Touch bottom of number to decrease.

When the correct percent is reached, select the check mark to save the settings.

When you select the cross strings icon the machine will automatically adjust the tension by the percent you entered.

NOTE:
Large number is cross string tension.
Small number is main string tension.



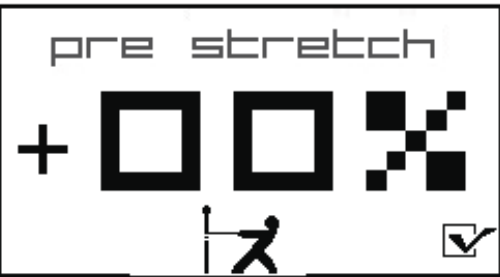
PRE-STRETCH

Adjust the amount of pre-stretch by a percentage. Adjust from 0% to 30%.

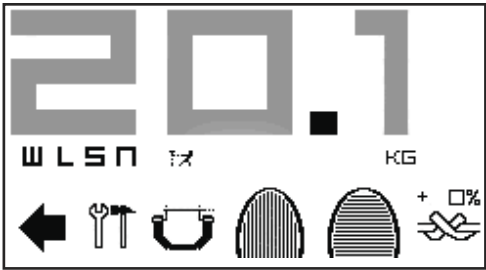
When the correct percent is reached, select the check mark to save the settings.

To turn off pre-stretch, set percent to "0 %".

NOTE:
If icon is showing pre-stretch is on.



Touch top of number to increase
Touch bottom of number to decrease



KG/LBS

Select the “KG/LB” icon.

Select the desired unit, and select the check mark to confirm.

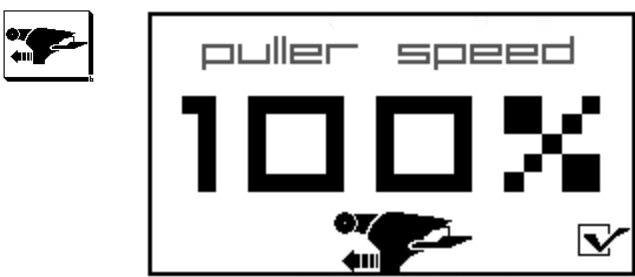


PULLER SPEED

Adjust speed of puller from 100% to 30%.

Note: Machine is factory set at 100%; the fastest speed.

Once you reach your desired pull speed, select the check mark to save the changes.

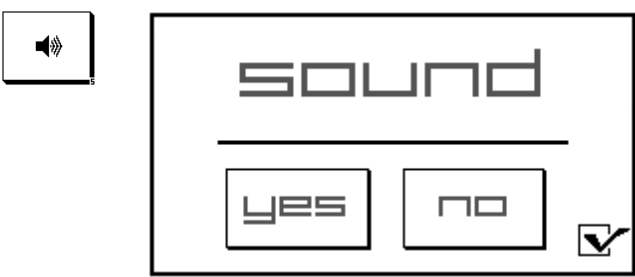


SOUND ON/OFF

Select “yes” sound on.

Select “no” sound off.

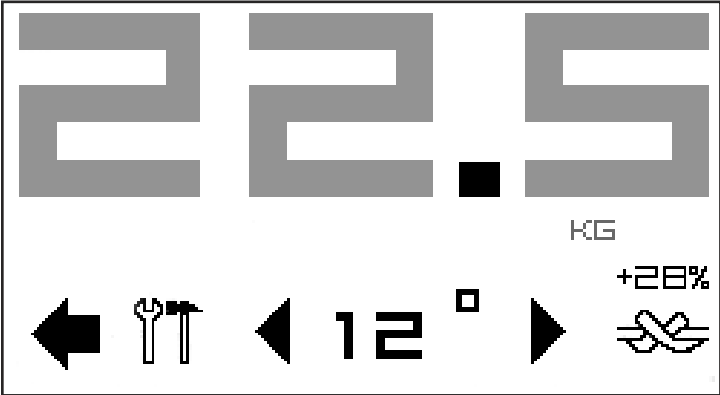
Touch check mark to confirm.



TRADITIONAL STRINGING MODE

To use the traditional stringing mode select icon.

NOTE:
No customized user settings will be remembered.



22.5	TENSION DISPLAY: The large numbers in the top of the screen display the tension the machine is set to pull at
	TOOLS: Change machine settings including pre-stretch, kg/lbs, sound on/off, puller speed and cross string +/-
◀ 12° ▶	TILT: To adjust the tilt
+28%	KNOT TENSION: Apply extra tensions before tie off
◀	BACK: Return to “Home Screen”

TENSION DISPLAY

Touch the top of the number to increase the tension.

Touch the bottom of the number to decrease the tension.

Scroll through numbers rapidly by leaving finger in place.



TILT



—

Touch here to decrease machine tilt



12°



+

Touch here to increase machine tilt

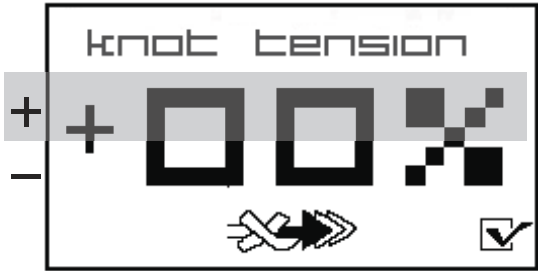
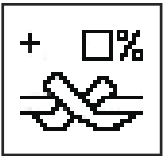
KNOT TENSIONING

To set tension hold down icon.

Touch top of number to increase. Touch bottom of number to decrease.

When ready to pull last string touch icon.

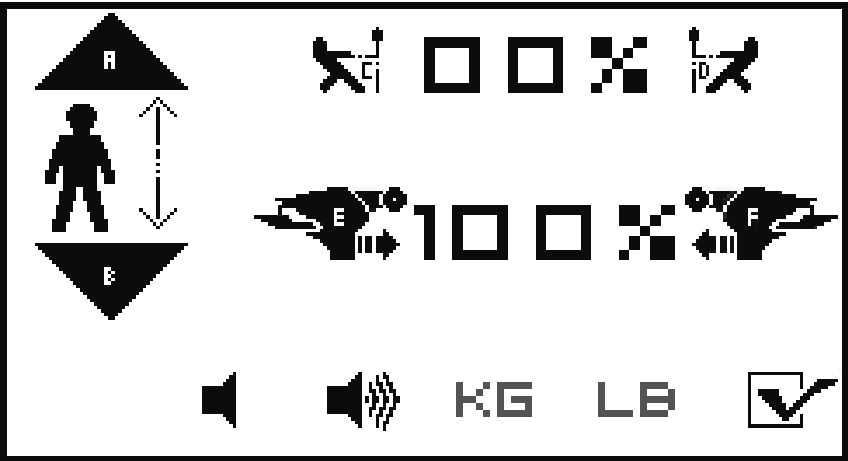
The machine will increase tension set amount for ONE pull.



TOOLS

Once you make all your selections, press the check mark to save.

No settings are remembered as in B.E.S.T.™ system.



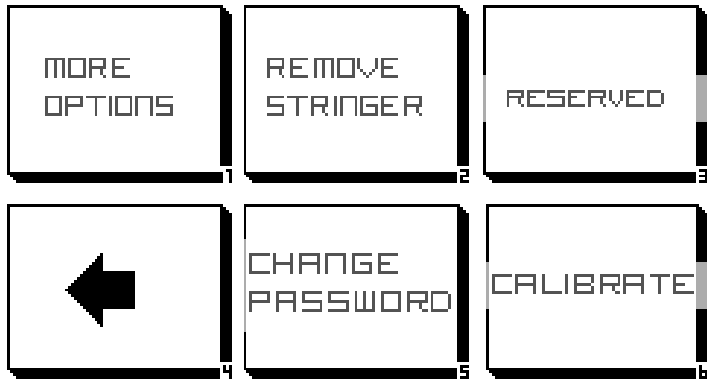
	Increase machine height		Decrease machine height
	Decrease pre-stretch		Increase pre-stretch
	Decrease puller speed		Increase puller speed
	Sound off		Sound on
	Kilograms		Pounds

OWNER'S OPTIONS SCREEN

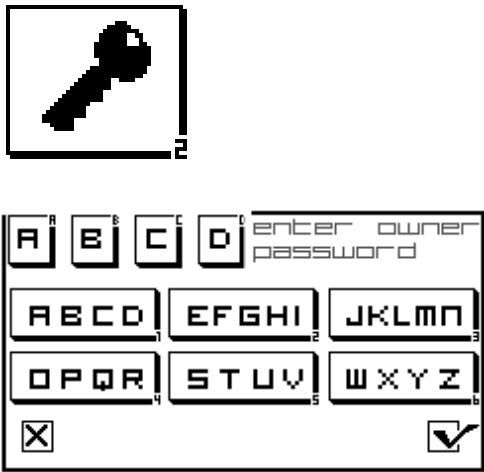
The owner's screen is password protected.

The factory set password is: "ABCD".

Once the password is input, select the check mark.

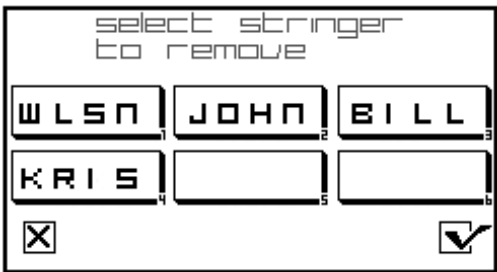


	Shows additional owner options
	To remove a stringer
	This icon is reserved for future upgrades to the software
	Calibrate the machine to an external measuring device
	Change the password
	Return to the "Home Screen"



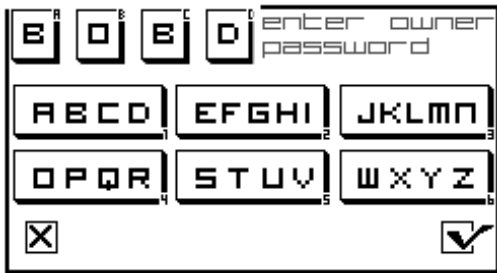
REMOVE STRINGER

Select which stringer you would like to have removed, and select the check mark to confirm.



CHANGE PASSWORD

Enter the password you prefer, and select the check mark to save. Password must be 4 characters.



CALIBRATE

Touch icon.



reset to Factory calibration

Select here to restore calibration to factory settings

recalibrate

Select here to manually calibrate machine

Steps to calibrate:

- 1. Attach a tension meter to the machine.
- 2. Activate the puller head. It will pull to its current 10 KG.
- 3. Read your tension meter. If it does not read exactly 10 KG, change the number on the screen.
- 4. Touch check mark to confirm.
- 5. Repeat steps above at 20, 30, and 40 KG.

You may change to LB or KG by touching KG.

After you adjust all settings, the computer will automatically calibrate your machine based on the 4 numbers you gave it. Your machine will now be calibrated to your device.



MORE OPTIONS

Select the more options icon.



	Show Wilson Tournament settings
	Show total # of pulls
	Reserved for future use
	Return to the previous screen

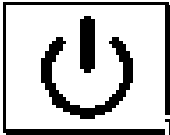
WILSON TOURNAMENT SETTINGS

This screen shows the settings used by Wilson at Pro events such as the US OPEN, Sony Ericsson and Australian Open. Select the “back” icon when done.



SHUTTING DOWN THE MACHINE

To shut-down the machine, select the Power icon.



If you wish to shut down the machine, select the “YES”. Touch check mark to confirm.

Turn off the power switch on the underside of the machine when prompted.



If you do not wish to shut down the machine, select the “NO”. Touch check mark to confirm. You will return to Home Screen.



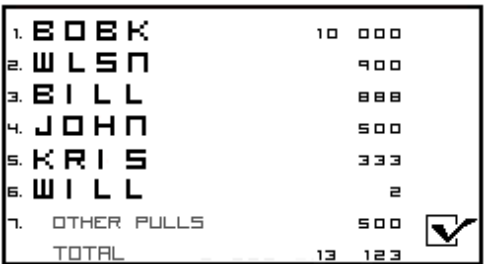
TOTAL NUMBER OF PULLS

For list of the total number of pulls per stringer, and total number of pulls on the machine, select the “total # of pulls” icon.

The information will be displayed.

NOTE:

Use Total # of pulls for recommended maintenance schedule.



MAINTENANCE

CLEANING THE CLAMP TEETH

Soak an old toothbrush, or old shoelace in rubbing alcohol.
Run the cleaning utensil through the clamp teeth.

Allow to dry.

Repeat every 1,000 pulls, refer to Total # of pulls for count.

CLEANING THE PULLER INNER SURFACE

Soak an old toothbrush, or old shoelace in rubbing alcohol.
Run the cleaning utensil through the puller inner surface.

Allow to dry.

Repeat every 1,000 pulls, refer to Total # of pulls for count.

CLEANING THE GLIDE RAILS

The glide rails should be cleaned with a soft cloth dampened with alcohol. Run the cloth over the glide rails, and inside the rail, removing any debris.

CLEANING THE TOUCH SCREEN

Gently wipe the touch screen with a CLEAN DRY cloth.
DO NOT put water or other liquids on the touch screen.

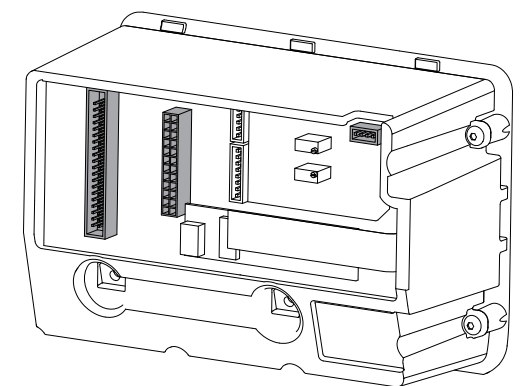
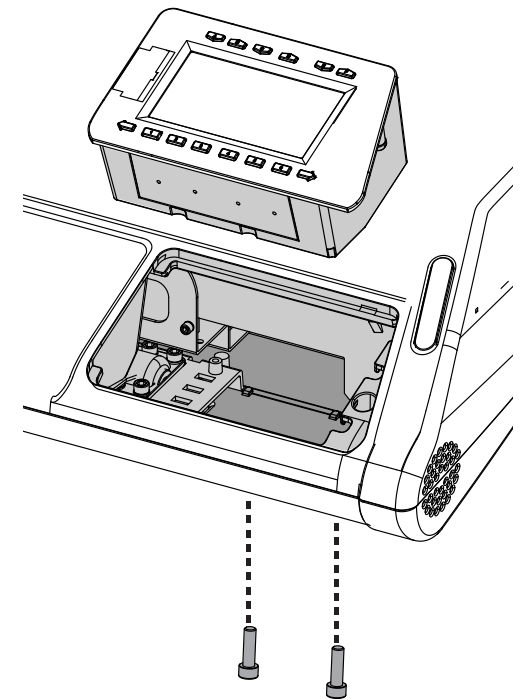
SERVICE

REPLACING THE ELECTRONICS BOX

If the electronics box becomes defective, it can easily be removed and replaced.

Please follow the below steps:

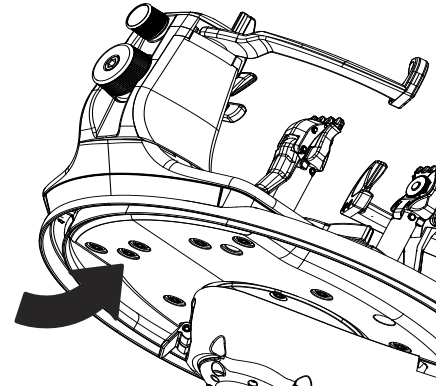
1. Remove the two screws with the included hex wrench on the underside of the machine as shown
2. Use the hex wrench to gently push up through holes where screws were. The electronic box will pop up so you can remove. (be careful to not damage the electronics cords)
3. Remove the three connectors
4. To insert a new electronics box, reconnect the connectors
5. Gently set the electronics box back into its location
6. Insert the two screws on the underside of the machine
Secure them tightly with the included hex wrench



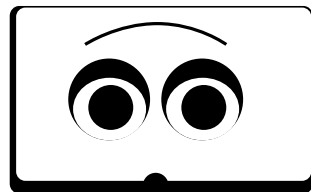
View: underside of new electronics box.
Reconnect the electronics cords where indicated.

REPLACING THE CLAMP BASE

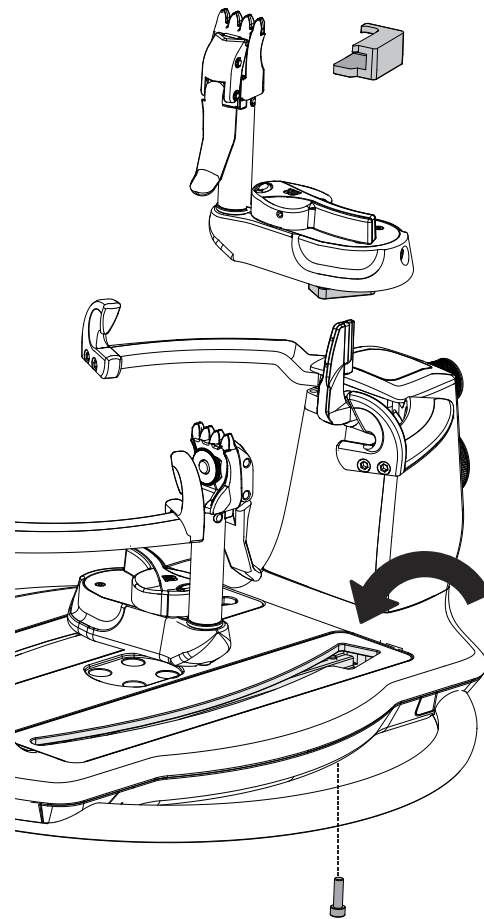
1. Remove the screw directly under the black glide rail plug



2. Remove the black glide rail plug from top of glide rail
3. Gently slide the clamp base out of the glide rail
4. On the NEW clamp base, note the curved line on the underside of the brass block
5. Insert the new clamp SO THAT THE CURVED LINE ON THE BOTTOM OF THE BRASS BLOCK MATCHES THE CURVE OF THE GLIDE RAIL. If you do not match the curves, the clamp base can seriously damage the inside of the glide rail!

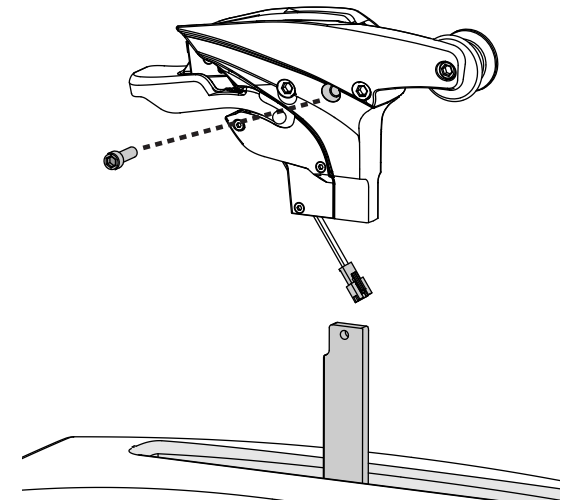


6. Replace the black glide rail plug
7. Insert and tighten the screw below the turntable



REPLACING PULLER HEAD

1. Remove middle screw on back side of puller head
2. Gently lift puller head straight up paying attention to wire
3. Disconnect connector
4. Remove puller head
5. Take new puller head from box
6. Gently replace puller head
7. Attach connector
8. Replace middle screw on back side of puller
9. Hide connector in below bristles



Trouble Shooting

Error codes will be displayed when a problem occurs. The most common error codes and recommended solution are listed in the table with other common problems and solutions. ALL error codes can be found at www.wilson.com/baiardo along with advance service and trouble shooting solutions.

Many error codes can be solved by turning off the machine, check connections and restarting.



PROBLEM	SOLUTIONS
Baiardo® will not turn on	Check that machine is plugged into wall outlet
	Check that power supply is fully connected and LED on power supply is solid green
	Remove electronics box and check that all 3 connections are made
Power supply LED is off or flashing green	The power supply has a short circuit or is dead Call dealer for a new power supply
Baiardo® is running in the wrong language	Reset language (see page 5)
“Manual mode” is displayed at start up	Check that there is a good connection between bottom and top of machine (2 wires)
	Remove electronics box and check that all 3 connections are made
	If machine was stored in extreme cold, allow several hours for machine to warm to room temperature
Touch screen appears dark/hard to read.	Touch screen to activate backlight. This is an energy saving feature
Puller head does not move when activator switch is pressed	The puller will only activate when the main stringing screen is displayed
	Check that the wire on bottom of puller is connected (see page 33)
Baiardo® is not stable	Move the machine to level surface
	Adjust leveling screws in floor plate
String slips through clamp teeth	Adjust clamp (see page 8)
	Clean inner surface of clamp to remove build-up of lubrication from string

PROBLEM	SOLUTIONS
String slips through puller	Adjust puller (see page 9)
	Clean inner surface of puller to remove build-up of lubrication from string
Clamp base slips on glide rail when “locked”	Adjust clamp base (see page 8)
	Clean glide rail
	Remove clamp base from glide rail (see page 32) and clean brass plug that normally sits below glide rail
String tension seems lower than normal	Check that string is not slipping through clamps
	Calibrate machine (see page 26)
String seems tighter than normal	Calibrate machine
Clamps leave white marks on string	This is normal on some multifilament strings. Clean and adjust clamps to slightest pressure that still grabs string
	Be sure to adjust clamps for different diameters of string
The hex key set is lost	The hex keys are standard metric set and can be purchased at any tool shop
The power cord is lost	The cord from the power brick to the wall is a standard cord used on many electronics devices such as computers, projectors, etc.
	A replacement can be found at many electronics stores
Touch screen glass is cracked or broken and will not work	The machine can be run from the buttons above and below the touch screen
An error code is displayed on the screen	Turn off the machine, wait several minutes and restart
	Turn off. Check all connections from base to top (2 wires). Remove ECU box and check all connections (3 wires), replace electronics box and restart
	Go to www.wilson.com/baiardo where all error codes are listed
	Call Wilson. Be sure to have noted the number of the error code

Limited Warranty

WARRANTY COVERAGE

Wilson Sporting Goods Co. ("Wilson") warrant to the original purchaser that the Baiardo stringing machine ("Equipment") purchased is free from defects in materials and workmanship for a period of five (5) years from the date of original purchase for puller, height and tilt motors & sensors and for a period of three (3) years from the date of original purchase for all other parts ("Warranty Period"). Should any defects covered by this warranty develop under normal use within the Warranty Period, Wilson will at its option, replace parts, repair or replace the defective Equipment. If a parts defect arises and a valid claim is received within the Warranty Period, at its option Wilson will either exchange the part with a new, used or refurbished part that is at least functionally equivalent to the original part. A replacement part assumes the remaining warranty of the original purchase or ninety (90) days from the date of replacement, whichever provides longer coverage for you. This warranty does not apply to any damage or defect caused by negligence, abuse, misuse, unauthorized alternation, corrosive environments, moisture, high voltage surges from external sources, shipping, handling, or part wear and tear as a result of normal use. Any parts or boards removed in the replacement or remanufacture process shall become the property of Wilson. This warranty is extended to the original end user purchaser only and is not assignable or transferable to any other party.

Routine maintenance, adjustment, and cleaning are required to ensure proper operation and are the responsibility of the purchaser and are not covered under the terms of this warranty.

Wilson's obligation under this warranty is limited to replacement parts repair or replacement of defective Equipment, and no one is authorized to promise any other liability or warranty. Wilson will not be liable to you or anyone else for any damages that result from the failure of this Equipment or from the breach of any express or implied warranties including, without limitation, damage to other equipment, lost profits, or consequential, incidental, or punitive damages. In no event will Wilson be liable for any amount greater than the currently suggested retail price of this Equipment. The written warranty represents the entire warranty regarding this Equipment. This warranty is given in lieu of all other warranties, express or implied, including without limitation implied warranties of merchantability and fitness for a particular purpose. This warranty is limited to the Warranty Period. No warranties, either express or implied, will apply after the Warranty Period. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

OBTAINING WARRANTY SERVICE AND PARTS

Please review this manual or the online help resources referred to in this documentation posted at www.wilson.com/baiardo before seeking warranty service. If the part is still not functioning properly after making use of these resources, please contact your local Wilson customer service representative for replacement part or Equipment. Additional contact information can be found in the contact section www.wilson.com/baiardo. Only Wilson customer service or a Wilson authorized service center can determine whether the part or Equipment is covered by this warranty and if covered will assist in providing warranty service. Wilson has the right to use a 3rd party to perform repair service in lieu of shipping and returning a machine for replacement.

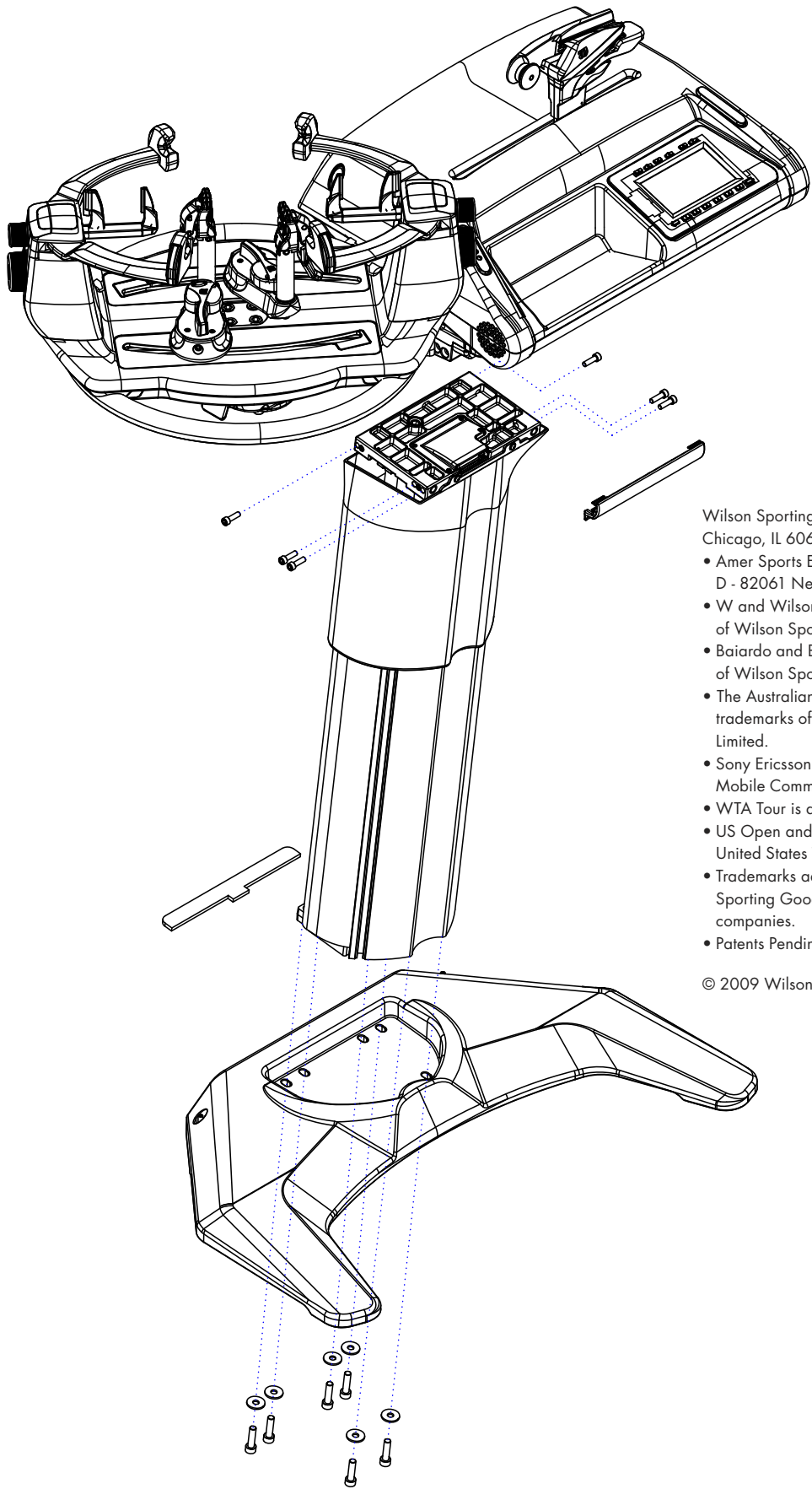
Warranty service applies to parts that are tendered or presented for service during the Warranty Period as permitted by law. Subject to applicable law you will be required to furnish proof of purchase details before receiving warranty service (NOTE: Proof of purchase from auction sites such as ebay, uBid, Overstock, etc. will not be accepted, as this warranty does not apply to Equipment purchased from such auction sites). Warranty service may be restricted to the country where purchased. Service options, parts availability and response times will vary according to country and you may be responsible for shipping and handling charges if the part cannot be serviced in the country it is in. Wilson reserves the right to change this warranty without prior written notice.

EUROPEAN CONFORMITY

This product is in conformity with the provisions of the following: CENELEC EN 55014-1 2000/10/01, CENELEC EN 55014-2 2001/12/01, BSI BS EN 61000-3-2 2006/5/31, and CENELEC EN 61000-3-3 of the EMC Directive

CENELEC EN 60335-1 of the Low Voltage Directive.

The Technical Construction File required by these Directives are maintained at the corporate headquarters of Wilson Sporting Goods Co., Chicago , IL 60631



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